



K.E.I. LLC

KNOWLEDGE. EXPERIENCE. INTEGRITY.

Effective Date: 1 January 2016

2350 W. Commerce

Dallas, TX 75212

P: 1.318.765.6855

Email: doug@keiproducts.com

F: 1.214-630-6777

MANUFACTURER'S WARRANTY POLICY

This Warranty applies to all K.E.I. products sold, and or shipped beginning: 1 January 2016.

K.E.I. LLC warrants each new **K.E.I.** product to be free of defects in material and workmanship under normal use and service. The warranty does not apply to loss of the vehicle or equipment, loss of time, towing, telephone, travel, lodging, inconvenience, loss of revenues, or cost of a replacement rental vehicle.

K.E.I. shall not be liable for incidental or consequential damages arising out of, or from the uses of **K.E.I.** products by the buyer, its assignees, employees, agents, or customers.

K.E.I. requires that only original **K.E.I.** parts be used on all repairs and request that the factory or an authorized repair station be used for all repairs.

K.E.I. inserts a Return Authorization (RA) form with a UPS Call Tag attached in each part shipped for warranty consideration. Defective or malfunctioning products must be returned to **K.E.I.** 2350 W. Commerce, Dallas, TX 75212 for Warranty consideration. If a **K.E.I.** part is not returned within 10 working days, **K.E.I.** will issue an Invoice to owner of the **K.E.I.** product, which will include the freight charge to ship the replacement part as well as the cost of the UPS Call Tag. **K.E.I.** reserves the right for special consideration. **K.E.I.** will pay regular ground freight charges for warranties covered and returned to customer. **K.E.I.**, under certain conditions, will pay for ND-Air Freight on OEM Installed Warranty shipments. All After-Market installs are responsible for added cost of airfreight charges or any nonstandard shipping method.

Warranty of **K.E.I.** products commences upon delivery of product to the customer. Delivery date and proof of purchase will be required. Warranty is limited to original owner of product.



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This warranty does not apply if, in the sole judgment of K.E.I.LLC, the product has been damaged due to accident, improper installation, adjustment, wiring, neglect, misuse, or any application for which it was not designed (**Cannot be installed in an environment that exceeds 257 Degrees F.**) or altered in any way so as to affect adversely its reliability and performance.

K.E.I. has a **Special Warranty for School Bus Alternators** in either the KJ or KP Series. See Warranty Chart associated with this Warranty Policy for Special Warranty schedule!

K.E.I. reserves the Right to amend this Warranty Document at any time, which will amend the warranty for all alternators shipped from K.E.I. on that date forward.

K.E.I. does not authorize any person/entity to create for it any obligation or liability in connection with these products. This warranty provides specific legal rights, and there may also be other rights, which vary from state to state. **K.E.I.**, or an authorized warranty repair station, must verify any product that may be defective. **K.E.I.** will not assume any liability to repair or replace any parts or units unless first verified by KE.I. as a valid Warranty claim. **K.E.I.** has the right to refuse any warranties if product was not used as intended. All Warranty Claim forms and procedures must be followed for warranty consideration to be applied. **K.E.I.** will reimburse Service Facility, after return of original alternator to **K.E.I./Dallas**, up to 1.5 hours of labor, **not to exceed a total of \$150.00** for valid warranty replacement. Warranty replacement alternators do not create a new warranty; this is a continuation warranty, which means the replacement alternators warranty is based on the original alternator install date or mileage.

K.E.I. reserves the right to establish specific warranty guidelines thru a written agreement to adjust length of warranty as well as amount of mileage for a valid warranty to be in force, with a STATE/COUNTY/PARISH/ or MUNICIPALITY. This amended warranty will only be valid for that specific written agreement!



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PART NUMBER	NEW - OEM INSTALLATION	NEW - AFTERMARKET INSTALLATION
K50 - Series	2 YEAR or 100,000 MILES	1 YEAR or 100,000 MILES
KB - Series	2YEAR or 200,000 MILES	2 YEAR or 200,000 MILES
KP-TXRX - Series	2 YEAR or 200,000 MILES	1 YEAR or 100,000 MILES
KJ-S- Series	2 YEAR or 200,000 MILES	2 YEAR or 200,000 MILES
KJ-L- Series	2 YEAR or 200,000 MILES	2 YEAR or 200,000 MILES
KP - Series	2 YEAR or 200,000 MILES	2 YEAR or 200,000 MILES
KP-TXRX - Series	2 YEAR or 200,000 MILES	1 YEAR or 100,000 MILES
KGS - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KJ-S- Series - School Bus Only	3 YEAR or 200,000 MILES	3 YEAR or 200,000 MILES
KJ-L- Series - School Bus Only	3 YEAR or 200,000 MILES	3 YEAR or 200,000 MILES
KP - Series - School Bus Only	3 YEAR or 200,000 MILES	3 YEAR or 200,000 MILES
KGL - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KDS - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KDL - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KGV - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KGF - Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
KCD—Series	2 YEAR or 75,000 MILES	1 YEAR or 36,000 MILES
Industrial Use	1 YEAR or 100,000 MILES	1 YEAR or 100,000 MILES
Agricultural Use	1 YEAR or 100,000 MILES	1 YEAR or 100,000 MILES
Military Use	1 YEAR or 100,000 MILES	1 YEAR or 100,000 MILES



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Additional Charging System Related Failures Not Covered By Warranty

Physical damage, Corrosion, unauthorized repair or modification, Stripped or Damaged Threads, Burned Terminals, Bearings, Brushes, and obvious Mishandling or Improper Installation. Vehicles that utilize, batteries using Spiral Cell Technology, Dry Cell Technology, A.G.M. Technology have a “voidable warranty” on a case by case basis. Only K.E.I. personnel have authority, when a warranty claim needs verification, to authorize warranty acceptance using the mentioned batteries.

Any K.E.I. product not located, being used, within the United States will have no Warranty.